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Sage Master Builder

Your Update! For Construction

[Subscribe to the Sage Master Builder Year-End Information page.](#)[Visit the Knowledgebase in our new Sage Customer Portal.](#)**Important changes to Version 14.2**

Did you know the hardware and system requirements changed for the new Sage Master Builder 14.2 release? Are you curious about the latest enhancements and fixes? If you'd like to preview the changes before installing, simply browse the CD for the Release Notes in PDF form. Or, after the software is installed, you can view these changes by clicking the menu bar and selecting **Help > Printable Documentation > Release Notes**. For additional information regarding the new system requirements, refer to KB5682 in our customer Knowledgebase.

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Knowledgebase subscriptions can automatically notify you when articles are updated. You can subscribe to the Year-End Information page—or any content in the Knowledgebase—to receive an e-mail when new information becomes available.

We recommend subscribing to the Year-End Information page so you're notified immediately when we post the tax updates. You can set your subscription to never expire so that you don't have to think about it year after year. We will continue to send software notices when tax updates are ready; choosing to set up a subscription is just an additional way for you to receive this notification.

Did you know that you can subscribe to your favorite Knowledgebase articles and receive notification when they have been updated or modified? To learn about article subscriptions, refer to the "Managing Knowledgebase Subscriptions and Documents" topic on the customer portal Help tab. [Click here](#) to watch a short video on Knowledgebase subscriptions, searching, and other tips.

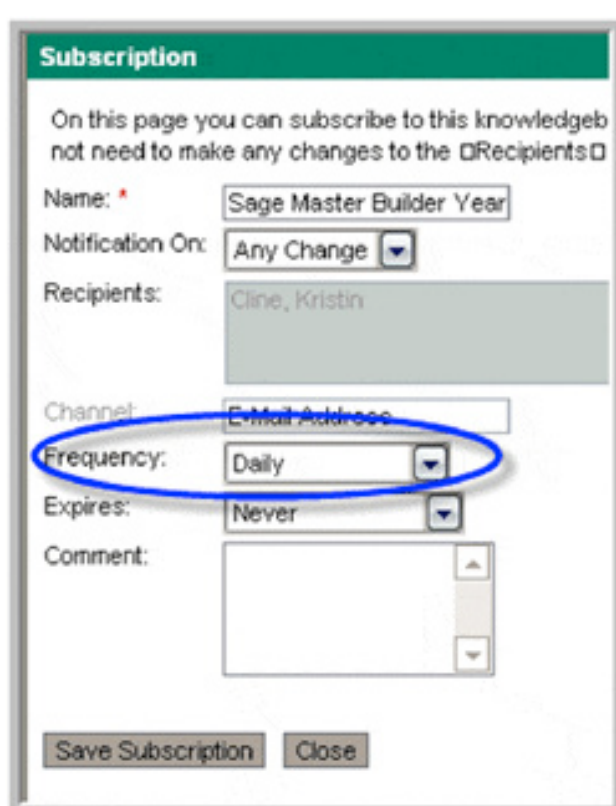
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2. Locate the item you want to subscribe to.
3. Click the **Subscribe** link to the right of the title.



4. Fill out the subscription options to select how often you'd like to receive notification.

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[Have you visited the Knowledgebase in our new Sage Customer Portal?](#)[return to top](#)

Year-end is closer than you might think, and the Knowledgebase is a great resource for that busy time of year. If you haven't logged on to the new Sage Customer Portal recently, follow the steps below to log on and take a look around.

1. Go to [www.sagecre.com](http://www.sagecre.com).
2. On the right side of the window, in the **Support Logon** section, click **Sage customer website**.  
**Tip:** Save this site as a favorite to make it easier to access in the future.
3. Enter your e-mail address and password, then click [**Log on**].
4. If you have forgotten your password or if you get a user authentication error when you try to log on:
  - a. Click the **Forgot your password?** link.  
**Note:** Do not click the **Need to Register?** link.
  - b. Click **Reset Password**.
  - c. Enter and confirm your e-mail address, then enter your last name and first name. Click [**Submit**]. A new password will be sent to you.
  - d. If you are unable to submit the form, contact Customer Support for assistance.
5. After logging on to the customer portal, click the **Knowledgebase Search** link.

**For other technical assistance, log on to our online Knowledgebase or call 800-866-8049.**

(Note: Access to the Knowledgebase and Technical Support is based on your current support plan.)



800-866-8049

[www.sagecre.com](http://www.sagecre.com)

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**Suggestions and Feedback**

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If you have a customer support question, please call 800-866-8049.

